

You are on a “restricted water supply”



What does
that even mean?

Remember

A full tank is a quiet tank. You should not be able to hear the water coming in, when the ballcock is off. Please confirm the tank is not full before reporting as a fault.

Remember

Leaking tanks and pipes waste water than you have already paid for

Remember

It is your responsibility to manage your own water



HURUNUI
District Council

Contact us:

03 314 8816

info@hurunui.govt.nz

Snap Send Solve

The easy and efficient way to notify local councils, utilities or other authorities of issues that need addressing in our community





If you suspect you are not getting the correct amount of water, please conduct a flow check
Simply measure the amount of time it takes to fill a 1 Litre jug through your ballcock, or inlet pipe

For Balmoral and Amuri Plains, one unit equals 1 Litre in 87 seconds (1000L per unit)
For all of the other schemes, one unit equals 1 Litre in 48 seconds (1800L per unit)

*Check with us if you are unsure which scheme you are on, or how many units you receive.
If you find you are not getting correct flows, please call us and we will arrange an officer to fix the fault.*

Did you Know?

The Hurunui Council manages 13 water schemes

What is a restricted water supply?

Restricted water supplies do just that. They restrict the flow of water going onto the holding tanks on each property to a maximum flow, to ensure all consumers receive a consistent supply.

Water is provided to consumers as "units". For Balmoral and Amuri Plains one unit is 1000L per 24 hours. For all the other schemes, one unit is 1800L per 24 hours

Maintenance

Keep a lid on it

A secure lid prevents bugs, birds and dust from contaminating your water.

Stock damage and frost protection

Check that the connection is protected from stock being able to damage it. In the cooler months, ensure that the pipe work supplying your tank(s) is adequately frost protected. You are liable for repairs arising from stock damage, or inadequate frost protection

Accessibility

Ensure that the toby or restrictor box is free from debris, and easily accessible.

Trees and other plants

Don't allow plants to grow around your tank, as they attract insects and also hinder access for maintenance. If your tree roots cause damage to council pipes, you may be liable for the cost of repairs.

Excavation Work

Please check with www.beforeudig.co.nz before undertaking any excavation work, including planting trees, to find out whether any underground pipes may be in the area. You can also phone beforeudig on 0800 248 344 or email them at: contactus@beforeudig.co.nz. If you cause damage to council pipework, because you haven't located our services, you may be liable for the cost of repairs

Installing a tank

We recommend installing a tank that is large enough to hold at least 3 days water storage. During installation, your tank must be fitted with an overflow pipe. See instructions on the council website.

"Tell-tale" float

Float lowers as water level lowers

"Halfway outlet"

Bottom valve is turned off until needed

Another great idea is installing a halfway outlet. This enables you to use the water in the top half, and then if you accidentally leave a hose on, or stock knock off a ballcock you will not lose your entire water storage. If this does happen you and switch to the bottom half



If you don't have a float or halfway outlet, we strongly recommend that you get these retrospectively fitted. It is possible to fit these to an existing tank, however much easier to do when you are installing a new tank.